

How to Stop Trouble Beeps on Your Security Panel

If your panel says DSC on the front:



1. You probably need to set the time on the panel to stop the beeping. If you have an older DSC panel, you will hit * 6 MASTER CODE 1 and then enter time in military time. If you have a newer DSC panel, you will hit * 2 * and then enter time in military time.

2. If that does not stop the beeping, press * 2 to view the trouble and depending on panel type it will either show a sequence of numbers or it will display the trouble type on the screen.

3. Regardless of what you see, press the pound button twice and that should silence the trouble beeps.

If your panel is 2GIG and looks like one of the two below:



1. Press the green house button to ensure you are on the main screen
2. Press the security icon (which should be yellow if there is a system trouble).
3. There will be a yellow triangle icon displayed on screen. Select the yellow triangle icon and the current trouble will now display.
4. Press the "OK" icon on lower right-hand side. That will acknowledge the trouble and stop the beeping.

If these steps do not work, please call our office at 1-844-734-7233. Our technicians are available 24/7 to assist.